**PURPOSE:**

The purpose of real-time chat communication apps is to provide a convenient and efficient way for people to communicate with each other in real-time. These apps enable users to exchange messages, voice and video calls, and other types of information instantly, regardless of their location.

Real-time chat communication apps are used for a variety of purposes, including social conversations, professional collaboration, and customer support. In social settings, real-time chat apps allow users to stay in touch with friends and family, share news and updates, and meet new people with similar interests. In professional settings, real-time chat apps are used for team communication, project management, and remote work collaboration. They allow team members to exchange information and feedback instantly, improving productivity and efficiency.

Real-time chat communication apps are also commonly used for customer support, allowing businesses to communicate with their customers in real-time and provide quick and efficient assistance. They are an essential tool for e-commerce businesses that require instant communication with their customers to resolve issues and answer questions.

Overall, the purpose of real-time chat communication apps is to enable people to communicate with each other in real-time, making communication more efficient, convenient, and effective.